

CAUTIONS

| Date of event | Caution date | |
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| 6 November 2018 | 21 December 2020 | Severn Trent Water accepted a caution following an event where discoloured water with an unacceptable taste and odour was supplied to 13,150 consumers in Leicester, after a rehabilitated trunk main was returned to supply. |
| 27 March 2020 | 15 December 2020 | SES Water accepted a caution following the investigation of an event where water unfit for human consumption was supplied to a single property in Sutton, following the mis-connection of the consumers service pipe to a disused gas main. |
| Audit 6 March 2019 | 5 June 2020 | South Staffs Water accepted a caution following a technical audit of Crumpwood water treatment works, which identified that the membrane filtration system in use was not being operated in accordance with the manufacturer's instructions. |
| 11 December 2016 | 16 August 2018 | United Utilities accepted a caution following the investigation of an event where inadequately disinfected water was supplied from Buckton Castle treatment works to 43,000 consumers in and around Ashton-under-Lyne and Stalybridge. Consumers were advised to boil their tap water before consumption for two and a half days. |
| 12 October 2016 | 13 April 2018 | South Staffs Water accepted a caution following the investigation of an event where discoloured water was supplied to 71,000 consumers in and around Walsall, West Midlands following planned work at Seedy Mill treatment works. |
| 11 March 2016 | 21 June 2017 | Severn Trent Water received a caution following the investigation of an event where highly chlorinated water was supplied to 3,700 properties supplied from Castle Donington Service reservoir in Derbyshire due to the loss of control of chlorination from a secondary chlorine dosing rig. |
| 9 August 2012 | 22 July 2013 | United Utilities received a caution following the investigation of an event where water was supplied from Ennerdale works to consumers in Whitehaven and the surrounding areas which was inadequately disinfected due to a lack of control of the pH of the water during disinfection. |
| 7 July 2010 | 14 July 2011 | Wessex Water received a caution following investigation of an event where water unfit for human consumption was supplied following the connection of a property's potable water supply to a sewer in East Grimstead. |
| 3 January – 9 March 2010 | 14 July 2011 | Essex and Suffolk Water (Northumbrian Water Ltd) received a caution following investigation of a taste and odour event affecting areas fed from Chigwell works, where water unfit for human consumption was supplied to consumers in South Essex. |
| 3 January – 9 March 2010 | 14 July 2011 | Thames Water received a caution following investigation of a taste and odour event at Coppermills and Chingford South works where water unfit for human consumption was supplied to consumers in North East London. |
| 31 October 2008 | 21 July 2010 | Dŵr Cymru Welsh Water received a caution following investigation of an event where water unfit for human consumption was deemed to have been supplied following the connection of a consumer's potable water supply to a pumped sewer in Oxwich, near Swansea. |
| 14-15 June 2004 | 30 November 2005 | Portsmouth Water received a caution following investigation of an event in Southsea where water unfit for human consumption was supplied (discoloured water). |
| 25-28 September 2002 | October 2005 | United Utilities received a caution following investigation of a discoloured water incident in which water unfit for human consumption was supplied to parts of Little Sutton on the Wirral from Sutton Hall works. |
| 19-20 February 2003 | September 2004 | Three Valleys Water received a caution following investigation of an event at Therfield Water Tower where water unfit for human consumption was supplied (discoloured water). |
| 29 May – 5 June 2002 | June 2003 | Dŵr Cymru Welsh Water received a caution following investigation of the Cray, Swansea incident in which water unfit |

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| | | for human consumption was supplied (Discoloured water) |
| June 2001 | January 2003 | Yorkshire Water received a caution following investigation of the Sandygate, Sheffield incident in which water unfit for human consumption was supplied (Discoloured water) |
| March 2000 | January 2002 | Yorkshire Water received a caution following investigation of the Holmfirth incident in which water unfit for human consumption was supplied (Discoloured water) |
| March 2000 | 7 August 2000 | Three Valleys Water received a caution following investigation of the Foster Street Booster incident in which water unfit for human consumption was supplied (discolouration) |
| October 1999 | 15 August 2001 | Yorkshire Water received a caution following investigation of the High Storrs, Sheffield, incident in which water unfit for human consumption was supplied (Discoloured water) |
| August 1999 | 3 May 2000 | Wessex Water received a caution following investigation of the Market Lavington incident in which water unfit for human consumption was supplied (Discoloured water) |
| May 1999 | 4 May 2000 | North West Water received a caution following investigation of the Oldham incident in which water unfit for human consumption was supplied (Taste/odour) |
| February 1999 | January 2002 | Yorkshire Water received a caution following investigation of the West Leeds Moortown incident in which water unfit for human consumption was supplied (Discoloured water) |
| February 1999 | 15 August 2001 | Yorkshire Water received a caution following investigation of the first Pudsey incident in which water unfit for human consumption was supplied (Discoloured water) |
| 14 June – 8 July 1998 | 23 April 2001 | Mid Kent Water received a caution following investigation of the Small Hythe incident in which water unfit for human consumption was supplied (Discoloured water) |
| May 1998 | 15 June 2000 | North West Water received a caution following investigation of the Whitworth, Rochdale incident in which water unfit for human consumption was supplied (Taste/odour) |
| 15.5.98 | 7.1.2000 | Northumbrian Water received a caution following investigation of the North Tyneside (Gosforth Park) Incident in which water unfit for human consumption was supplied. (Discoloured water) |
| 3.4.98 | 29.5.98 | Wessex Water received a caution following investigation of the Devizes incident in which water unfit for human consumption was supplied (Discoloured water) |
| 31 March 1998 | 21 September 2000 | North West Water received a caution following investigation of the Ormskirk incident in which water unfit for human consumption was supplied (Discoloured water) |
| 15.1.98 | 15.8.2000 | North West Water received a caution following investigation of the Rochdale incident in which water unfit for human consumption was supplied (Discoloured water) |
| July 1997 | 10 April 2000 | Sutton and East Surrey Water received a caution following investigation of the Morden incident in which water unfit for human consumption was supplied (Chalky water) |
| 5.10.96 | 19.5.98 | Yorkshire Water received a caution following investigation of the Pecket Well incident in which water unfit for human consumption was supplied (Discoloured water, plus bacteria). |
| 1994 | 21.11.95 | Wessex Water received a caution following investigation of a breach of reg 28(1) of the Water Supply (Water Quality) Regulations. |