

Drinking water 2018 –Chief Inspector of Drinking Water's report  
Events with ERI scores below the top 50

Company	Date of event	Location of event	Nature of event	Provisional ERI score
WSX	10 May 2018	Poole, Dorset	Planned work - discolouration, loss of supplies, low pressure	10
WSX	16 Feb 2018	Parts of Devon, Somerset and Dorset	Laboratory/sampling/data issue	10
SRN	8 Mar 2018	Falmer, Brighton	Confirmed faecal contamination	9
DWR	1 Mar 2018	Company wide	Severe weather - discolouration, loss of supplies, low pressure	9
SRN	6 Jan 2018	Kent	Confirmed faecal contamination	7
YKS	21 Jun 2018	Doncaster, Yorkshire	Plant failure - discolouration, loss of supplies	7
ANH	13 Sept 2018	Newport Pagnell	Mains damage/burst - confirmed faecal contamination	7
WSX	13 Dec 2018	South Cannington, West Somerset	Plant failure - disinfection system	7
YKS	7 Nov 2018	Eastern Doncaster	Planned work leading to aeration, discolouration and loss of supplies with media/social media interest	7
SES	5 Aug 2018	Redhill	Mains damage/burst - loss of supplies, low pressure, media/social media interest	6
WSX	11 May 2018	West Buckland, Devon	Planned work leading to aeration, discolouration and loss of supplies	5
SVT	12 Dec 2018	Ripley, Derbyshire	Planned work - discolouration, low pressure	5
DWR	19 Mar 2018	Cymmer, Caerau and Croeserw, Neath Port Talbot CBC, South Wales	Mains burst/damage - discolouration, low pressure, loss of supplies	4
DWR	17 Nov 2018	Connor's Quay, North Wales	Mains burst/damage - discolouration	4

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SES	2 Jul 2018	Wallington, Carshalton, Epsom Downs, Banstead and Tadworth	Plant failure - power	4
NNE	2 Mar 2018	Darlington, County Durham	Plant failure upstream of disinfection	4
SVT	23 Feb 2018	North Warwickshire	Raw water deterioration leading to confirmed faecal contamination	4
NNE	18 Jul 2018	Newcastle	Structure failure of service reservoir - confirmed faecal contamination	4
SRN	3 Mar 2018	Southern water supply area	Severe weather - loss of supplies, low pressure, media/social media interest	4
NNE	3 Jul 2018	Newcastle & Gateshead	Mains burst/damage - discolouration, loss of supplies, media/social media interest	4
TMS	16 Mar 2018	West London	Dead animal - confirmed faecal contamination	4
SRN	15 Jun 2018	Hardham, West Sussex	Sample tap - confirmed faecal contamination	4
IWN	5 Mar 2018	Crawley inset	Mains damage/burst - media interest	3
UUT	8 Jul 2018	Preston (PR1 and PR2 postcode areas)	Mains burst/damage - discolouration	3
SRN	4 Sept 2018	Isle of Wight	Structural failure of treatment works	3
UUT	4 Feb 2018	Oxford Rd, Manchester	Mains damage/burst - loss of supplies, low pressure, media/social media interest	3
SVT	15 Mar 2018	Derby	Mains burst/damage - discolouration	3
NNE	9 Oct 2018	Bedlington, Northumberland	Mains burst/damage - discolouration, low pressure, loss of supplies	3

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TMS	15 May 2018	East London	Plant failure - disinfection system	3
DWR	19 Aug 2018	Crickhowell, Gilwern, Llanfoist and Abergavenny Monmouthshire	Mains burst/damage - discolouration, loss of supplies	3
AFW	4 Mar 2018	Hertfordshire,, NE London, Tendering Essex.	Sever weather - loss of supplies, low pressure, media/social media interest	3
YKS	25 Jun 2018	Sheffield	Plant failure upstream of disinfection	2
IWN	21 May 2018	Corby, Northamptonshire	Mains damage/burst - loss of supplies	2
TMS	25 Apr 2018	Wimbledon, London	Cross connection - discolouration, taste and odour	2
TMS	24 Jul 2018	South East London	Confirmed faecal contamination - no cause found	2
WSX	21 Aug 2018	Fulwood zone	Taste or odour - raw water deterioration	2
ESK	12 Jun 2018	Chigwell, Essex	Plant failure - disinfection system	2
TMS	23 May 2018	Hoddesdon	Structure failure of service reservoir - confirmed faecal contamination	2
SEW	21 Feb 2018	Malders, Berkshire	Plant failure leading to aeration, low pressure and loss of supplies	1
ANH	28 Jun 2018	Boston, Lincs	Planned work - discolouration	1
YKS	12 Jan 2018	Barnsley, South Yorkshire	Plant failure - disinfection system	1
SVT	28 Mar 2018	Swynnerton and Stone, Staffordshire	Mains burst/damage - discolouration	1

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YKS	18 Jun 2018	Leeds	Mains burst/damage - discolouration, loss of supplies, media/social media interest	1
TMS	4 Aug 2018	Aylesbury, Buckinghamshire	Burst main leading to aeration, loss of supplies with media/social media interest	1
SRN	14 Oct 2018	Horsham, West Sussex	Burst main leading to aeration, discolouration and loss of supplies with media/social media interest	1
SEW	28 Apr 2018	Barcombe, East Sussex	Mains burst/damage - discolouration, low pressure, loss of supplies	1
SWT	19 Mar 2018	Tiverton, East Devon	Severe weather - discolouration, loss of supplies, low pressure	1
SVT	13 Nov 2018	Rugby, Warwickshire	Confirmed faecal contamination - no cause found	1
SEW	17 Feb 2018	Leybourne, Kent	Planned work - discolouration	1
YKS	22 Mar 2018	Ripponden, Yorkshire	Planned work - discolouration	1
SVT	24 Mar 2018	Cheltenham	Treatment works - confirmed faecal contamination	1
NNE	4 Dec 2018	Northumberland	Planned work - discolouration	1
SEW	14 Jul 2018	South of Chatham, Kent	Burst main leading to aeration, loss of supplies and non-toxic chemical failure	1
SEW	13 May 2018	Wateringbury, Kent	Mains burst/damage - discolouration, loss of supplies	1
SVT	6 Nov 2018	Leicester	Planned work - discolouration	1
SWT	26 Feb 2018	Exeter, Devon	Mains burst/damage - discolouration	1

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IWN	18 Apr 2018	Greenwich, London	Consumerside issue	1
YKS	5 Jan 2018	Huddersfield	Media or social media interest	1
DWR	4 Sept 2018	Pontardawe, West Glamorgan	Media or social media interest	1
DWR	13 Aug 2018	Deri, Pontlottyn, New Tredegar and Britdir, Rhymney	Mains burst/damage - discolouration	1
BRL	7 Mar 2018	Blackwell	Planned work - discolouration	1
SWT	26 Mar 2018	St Erth, St Ives and Camborne in Cornwall	Mains damage/burst - loss of supplies	1
YKS	17 Apr 2018	Shipley and Bingley, West Yorkshire	Plant failure - disinfection system	1
SVT	10 Jan 2018	Eastwood area of Nottingham	Mains burst/damage - discolouration	1
UUT	27 Apr 2018	Wirral, Liverpool	Mains burst/damage - discolouration, low pressure, loss of supplies	1
SVT	2 Nov 2018	Lower Brailes, Banbury	Service reservoir - confirmed faecal contamination	1
TMS	3 Oct 2018	Clapton	Mains burst/damage - discolouration, low pressure, loss of supplies	1
SRN	15 Jul 2018	Midhurst, West Sussex	Plant failure - loss of supplies, low pressure, treatment issues	1
SWT	10 Sept 2018	Ipplepen and Kingskerswell, Devon	Mains burst/damage - discolouration	1
YKS	9 Jan 2018	Wetherby Yorkshire	Mains burst/damage - discolouration	1

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DWR	6 Dec 2018	Mold, Flintshire.	Mains damage/burst - media interest	1
SVT	11 Oct 2018	Stoke-on-Trent	Plant failure - discolouration, loss of supplies	1
SVT	14 Mar 2018	Harworth, Nottinghamshire	Planned work - discolouration	1
SEW	22 Sept 2018	Hurstpierpoint north of Brighton	Mains damage/burst - loss of supplies, low pressure, media/social media interest	1
SST	27 Jul 2018	Tiverdale, West Midlands	Mains damage/burst - loss of supplies, low pressure, media/social media interest	1
SST	30 Jun 2018	Sedgley, West Midlands	Plant failure - discolouration, loss of supplies, low pressure	1
SVT	7 Jul 2018	Birmingham	Mains burst/damage - discolouration, loss of supplies, media/social media interest	1
NNE	8 Jan 2018	Newcastle, Gateshead and North Tyneside	Plant failure - disinfection system	1
SVT	23 May 2018	Stoke-on-Trent, Staffordshire	Planned work - discolouration	1
WSX	19 Mar 2018	Mliborne St Andrew	Chemical failure - no cause identified	1
DWR	11 Sept 2018	Rhyl, Denbighshire	Planned work - discolouration - media/social media interest	1
SVT	29 Mar 2018	Stoke-on-Trent, Staffordshire	Planned work - discolouration, loss of supplies, low pressure - media/social media interest	<0.001
SVT	16 Sept 2018	Oxton, Nottinghamshire	Mains burst/damage - discolouration, loss of supplies, media/social media interest	<0.001
CAM	23 Jul 2018	Royston, Hertfordshire	Mains damage/burst - loss of supplies, low pressure	<0.001

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ESK	4 Dec 2018	Basildon West	Planned work - discolouration	<0.001
AFW	16 Sept 2018	North and West London	Mains burst/damage - discolouration, low pressure, loss of supplies	<0.001
YKS	18 Mar 2018	Graincliffe WTW and associated supply zones	Plant failure upstream of disinfection	<0.001
SVT	10 Jun 2018	Malvern, Worcestershire	Plant failure leading to aeration, discolouration and low pressure	<0.001
SEW	15 Apr 2018	North Downs, Kent	Mains burst/damage - discolouration, loss of supplies	<0.001
SST	21 Feb 2018	Sutton Coldfield, Birmingham, West Midlands	Mains burst/damage - discolouration	<0.001
SWT	16 Sept 2018	Seaton, East Devon	Plant failure - discolouration, loss of supplies, low pressure	<0.001
YKS	31 Aug 2018	Boroughbridge, Yorkshire	Planned work - discolouration, loss of supplies	<0.001
WSX	29 Oct 2018	Fovant and Dinton areas of Salisbury	Taste or odour	<0.001
TMS	3 Sept 2018	Croydon, Surrey	Burst main leading to aeration, low pressure and loss of supplies	<0.001
AFW	12 Jul 2018	Harlow , Essex	Mains damage/burst - loss of supplies, low pressure	<0.001
PRT	22 Sept 2018	Chichester, West Sussex	Mains damage/burst - loss of supplies, low pressure, media/social media interest	<0.001
SRN	19 Oct 2018	Southampton	Discolouration - cause unknown	<0.001
SWT	2 Jan 2018	Rackenford and Witheridge in Devon	Mains burst/damage - discolouration	<0.001

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DWR	4 Jun 2018	Maesteg area of Bridgend, Wales	Mains burst/damage - discolouration, loss of supplies	<0.001
WSX	19 Aug 2018	Salisbury	Treatment failure - confirmed faecal contamination	<0.001
TMS	4 May 2018	Various areas in West Berkshire and Thames Valley	Laboratory/sampling/data issue	<0.001
WSX	2 Dec 2018	Box, Wiltshire	Mains burst/damage - discolouration, low pressure, loss of supplies	<0.001
SEW	18 May 2018	Boxley, Kent	Mains burst/damage - discolouration	<0.001
SVT	5 Aug 2018	Epperstone, nr Nottingham	Mains damage/burst - loss of supplies, low pressure, media/social media interest	<0.001
SVT	28 Oct 2018	Leicester, Leicestershire	Mains burst/damage - discolouration, loss of supplies	<0.001
SES	23 May 2018	Merstham, Surrey	Mains damage/burst - loss of supplies, low pressure	<0.001
SEW	23 Feb 2018	Sandhurst, Berkshire	Aeration - burst main	<0.001
DWR	9 Jul 2018	Trevethin, Tranch, and Penygarn, Torfaen CBC, Wales.	Plant failure - discolouration, loss of supplies	<0.001
ANH	31 Oct 2018	Sudbury, Suffolk	Plant failure - disinfection system	<0.001
SRN	15 May 2018	High Park	Detection of health related parameter	<0.001
SWT	19 Apr 2018	Axminster in East Devon	Planned work - discolouration, loss of supplies	<0.001
YKS	25 Sept 2018	Bridlington	Cross connection - confirmed faecal contamination	<0.001



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SRN	12 Jun 2018	Yewhill, Southamton Hampshire	Mains burst/damage - discolouration	<0.001
SVT	10 Jan 2018	Higham Derbyshire	Plant failure - disinfection system	<0.001
YKS	19 Feb 2018	Stocksbridge, Yorkshire	Backsiphonage / fittings issue, discolouration	<0.001
SVT	20 Jan 2018	Long Whatton and Belton, Leicestershire	Burst main leading to aeration, discolouration, loss of supplies and non-toxic chemical failure	<0.001
SVT	27 Jun 2018	Telford, Shropshire	Issue of DND advice, loss of supplies - excessive demand	<0.001
TMS	27 Jul 2018	Chessington, Greater London	Mains damage/burst - media interest	<0.001
SVT	24 Mar 2018	Derby	Mains damage/burst - loss of supplies	<0.001
SVT	8 Sept 2018	Spondon, Derbyshire	Mains damage/burst - loss of supplies, low pressure, media/social media interest	<0.001
SWT	12 Jun 2018	North Tawton, mid Devon	Mains burst/damage - discolouration	<0.001
SVT	2 Jun 2018	Eastwood and Newthorpe areas of Nottingham	Planned work - discolouration	<0.001
SVT	5 Oct 2018	Stafford	Planned work - discolouration	<0.001
SRN	8 Jun 2018	Gillingham, Kent	Issue of DND advice - hydrocarbon spillage	<0.001
DWR	15 Jul 2018	Ferndale, Glamorgan	Use of hydrant - discolouration	<0.001
NNE	19 Mar 2018	Fowberry, Northumberland	Plant failure upstream of disinfection	<0.001

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SEW	4 Jan 2018	Offham and Plumpton in East Sussex	Sampling issue	<0.001
SVT	26 Jan 2018	Bridgnorth, Shropshire	Mains damage/burst - loss of supplies, low pressure, media/social media interest	<0.001
SVT	18 Oct 2018	Fladbury, Worcestershire	Structure failure of service reservoir - confirmed faecal contamination	<0.001
YKS	11 Apr 2018	Leeds	Planned work - discolouration	<0.001
ANH	23 Nov 2018	Buckingham, Buckinghamshire	Planned work - discolouration, low pressure	<0.001
NNE	27 Oct 2018	Rothbury area, Northumberland	Planned work	<0.001
HDC	16 Dec 2018	Newtown, Powys	Mains damage/burst - loss of supplies	<0.001
AFW	15 Jul 2018	North Weald, Hertfordshire	Burst main leading to aeration with laboratory/sampling/data issue	<0.001
BRL	25 Apr 2018	Portishead, Bristol	Backsiphonage / fittings issue	<0.001
NNE	4 Jun 2018	Fowberry supply zone and Fowberry WTW	Plant failure - disinfection system	<0.001
TMS	20 Jul 2018	Wyck Beacon, Gloucestershire	Planned work - loss of supplies, low pressure	<0.001
SST	24 Jul 2018	Barr Beacon	Mains damage/burst - media interest	<0.001
DWR	5 Jun 2018	Abergavenny, Monmouthshire	Burst main leading to aeration, discolouration, loss of supplies and non-toxic chemical failure	<0.001
SRN	20 Dec 2018	Twyford, Hampshire	Mains damage/burst - loss of supplies, media/social media interest	<0.001

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SRN	8 Feb 2018	Chatham, Kent	Mains burst/damage - discolouration	<0.001
IWN	27 Dec 2018	Greenwich, London	Issue of DND advice	<0.001
YKS	24 Oct 2018	Clifton, Hull, Yorkshire	Mains burst/damage - discolouration, loss of supplies	<0.001
SVT	22 Aug 2018	Matlock in Derbyshire	Burst main leading to aeration, discolouration, loss of supplies	<0.001
TMS	23 May 2018	Hendon and Neasdon	Mains damage/burst - loss of supplies, low pressure	<0.001
IWN	13 Sept 2018	Single property Greenwich, London	Issue of BWN	<0.001
SRN	18 Jun 2018	Chatham, Kent	Mains burst/damage - discolouration	<0.001
SVT	22 Nov 2018	Redditch, Worcestershire	Mains damage/burst - loss of supplies	<0.001
SVT	6 Jul 2018	Sinfin, Derby	Mains damage/burst - loss of supplies	<0.001
VWP	6 Apr 2018	N/A	Laboratory/sampling/data issue	<0.001
ANH	18 Apr 2018	Ipswich, Suffolk	Discolouration	<0.001
IWN	19 Oct 2018	3 Properties in Oakham, Leicestershire	Issue of BWN	<0.001
SVT	1 Sept 2018	Cauldron, Stoke on Trent	Confirmed faecal contamination - no cause found	<0.001
SVT	9 Jun 2018	Worcester	Mains burst/damage - discolouration, low pressure, loss of supplies, media/social media interest	<0.001

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SRN	22 Jul 2018	Southampton	Mains damage/burst - loss of supplies	<0.001
SVT	12 May 2018	Matlock, Derbyshire	Mains damage/burst - loss of supplies	<0.001
SRN	16 Jan 2018	Rownhams, Southampton	Mains burst/damage - discolouration, loss of supplies	<0.001
SVT	8 Sept 2018	Whitchurch	Cross connection - confirmed faecal contamination	<0.001
SVT	26 Jan 2018	Waltham on the Wolds, Leicestershire	Mains damage/burst - media interest	<0.001
HDC	28 Sept 2018	Wrexham	Backsiphonage / fittings issue, DND advice issued	<0.001
SWT	28 Jun 2018	St Mabyn, Cornwall	Mains burst/damage - discolouration, loss of supplies	<0.001
AFW	26 Jul 2018	Harlow, Essex	Mains damage/burst - microbiological failure	<0.001
IWN	14 Aug 2018	Aylesbury, Buckinghamshire	Consumerside issue - DND advice	<0.001
IWN	7 Dec 2018	Aylesbury, Buckinghamshire	Issue of DND advice	<0.001
SVT	26 Jul 2018	Kimberley, Nottingham	Mains burst/damage - discolouration	<0.001
SRN	27 Jul 2018	Brighton	Mains damage/burst - loss of supplies, media/social media interest	<0.001
SRN	24 Jul 2018	Winchester	Mains damage/burst - loss of supplies	<0.001
SSE	1 Oct 2018	N/A	Laboratory/sampling/data issue	<0.001

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UUT	9 Jun 2018	Farnworth, Bolton	Mains burst/damage - discolouration	<0.001
SRN	19 Dec 2018	Brighton, East Sussex	Mains burst/damage - discolouration, loss of supplies	<0.001
SVT	17 Jul 2018	Coalville, Leicestershire	Mains damage/burst - loss of supplies	<0.001
TMS	16 Aug 2018	Haslemere, Surrey	Plant failure upstream of disinfection	<0.001
ANH	31 Aug 2018	Milton Keynes	Mains damage/burst - confirmed faecal contamination	<0.001
DVW	2 May 2018	Deeside, Flintshire	Issue of DND advice - hydrocarbon spillage	<0.001
SEW	6 Oct 2018	Rodmell, Sussex	Treatment works - confirmed faecal contamination	<0.001
SVT	3 Mar 2018	Birmingham	Mains damage/burst - loss of supplies	<0.001
SVT	3 Mar 2018	Winchcombe Town, Gloucester	Mains damage/burst - loss of supplies	<0.001
SRN	13 Jul 2018	Brighton	Mains damage/burst - loss of supplies	<0.001
SWT	2 Dec 2018	Parts of Seaton in East Devon	Use of hydrant - discolouration	<0.001
UUT	14 Mar 2018	Widnes, Cheshire	Mains damage/burst - issue of DND advice, taste and odour	<0.001
SVT	25 Jul 2018	Worcester	Detection of health related parameter - use of unapproved materials	<0.001
ESK	20 Sept 2018	St. Lawrence, Southminster, Essex	Mains damage/burst - loss of supplies, low pressure	<0.001

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TMS	23 Nov 2018	Finmere, Buckinghamshire	Planned work - discolouration	<0.001
WSX	29 Nov 2018	Dorchester, Dorset	Mains damage/burst - issue of DND advice	<0.001
WSX	19 Feb 2018	Corscombe, Dorset	Issue of DND advice - taste or odour	<0.001
SVT	22 Feb 2018	Belbroughton, West Midlands	Mains damage/burst - loss of supplies	<0.001
SVT	4 Sept 2018	Chapel-en-le-Frith, Derbyshire	Mains damage/burst - loss of supplies	<0.001
TMS	2 Oct 2018	Thamesmead	Detection of health related parameter - consumerside issue	<0.001
SVT	7 May 2018	Pulverbatch, Shropshire	Mains damage/burst - issue of DND advice	<0.001
WSX	2 Jul 2018	Puncknowle, Dorset	Loss of telemetry - loss of supplies, low pressure	<0.001
HDC	5 Sept 2018	Hanmer in Whitchurch, Wales	Consumerside issue - DND advice, taste or odour	<0.001
SVT	13 Sept 2018	Tewkesbury, Gloucestershire	Plant failure - discolouration, loss of supplies, low pressure	<0.001
ANH	29 Oct 2018	Daventry, Northamptonshire	Mains damage/burst - issue of BWN	<0.001
SVT	24 Feb 2018	Hagley, Birmingham	Use of hydrant - discolouration	<0.001
NNE	10 Apr 2018	Middlesborough, N Yorkshire	Backsiphonage / fittings issue, DNU advice issued	<0.001
SVT	29 Apr 2018	Breadsall, Bromsgrove, Worcestershire	Issue of DND advice - treatment issue	<0.001

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SVT	3 May 2018	Leicester	Mains damage/burst - confirmed faecal contamination	<0.001
WSX	28 Jun 2018	Dorchester, Dorset	Consumers distribution system - confirmed faecal contamination	<0.001
SVT	3 Jul 2018	Bliss Gate, Shropshire	Mains damage/burst - loss of supplies	<0.001
SVT	11 Jul 2018	Shrewsbury, Shropshire	Mains damage/burst - issue of DND advice	<0.001
SVT	24 Aug 2018	Southam, Rugby	Mains damage/burst - issue of DND advice	<0.001
SVT	31 Dec 2018	Stoke-on-Trent, Staffordshire	Consumerside issue	<0.001
SRN	4 Jan 2018	Alresford, Hampshire	Issue of DND advice - company pipework	<0.001
AFW	6 Apr 2018	Hemel Hempstead, Hertfordshire	Stagnation - taste or odour	<0.001
SVT	6 May 2018	Worcester	Mains damage/burst - loss of supplies	<0.001
SVT	29 May 2018	Hucknall, Derbyshire	Consumerside issue - DND advice	<0.001
UUT	12 Jun 2018	Chadderton, Oldham, Lancashire	Detection of health related parameter - consumerside issue	<0.001
AFW	21 Jun 2018	Harlow, Essex	Microbiological failure in distribution	<0.001
HDC	31 Jul 2018	Llabrynmair, Montgomeryshire	Mains damage/burst - issue of DND advice	<0.001
SWT	8 Sept 2018	Minver, Cornwall	Issue of DND advice - hydrocarbon spillage	<0.001

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SWT	20 Sept 2018	Goonhavern, Cornwall	Issue of DND advice - hydrocarbon spillage	<0.001
ANH	24 Sept 2018	Milton Keynes	Mains burst/damage - confirmed faecal contamination	<0.001
ANH	30 Nov 2018	Sudbrooke Park, Lincoln	Mains damage/burst - issue of BWN	<0.001
SVT	25 Jan 2018	Brewood, Staffordshire	Mains damage/burst - issue of DND advice	<0.001
SWT	31 Jan 2018	Wadesbridge, Cornwall	Issue of DND advice - hydrocarbon spillage	<0.001
WSX	2 Feb 2018	Harnham Trading Estate, Salisbury	Detection of health related parameter - hydrocarbon spillage	<0.001
SVT	18 Feb 2018	single property in Oswestry, Shropshire	Backsiphonage	<0.001
BRL	27 Feb 2018	Keynsham, Bristol	Consumerside issue - discolouration	<0.001
UUT	7 Mar 2018	Padiham, Lancashire	Chemical failure - mains condition	<0.001
BRL	23 Mar 2018	Weston Super Mare, Somerset	Backsiphonage / fittings issue	<0.001
SES	26 Mar 2018	Cheam, Surrey	Detection of health related parameter - company pipe	<0.001
ANH	6 Apr 2018	Biggleswade, Beds	Issue of DND advice - distribution issue	<0.001
NNE	20 Apr 2018	Wingate, Co Durham	Media or social media interest	<0.001
DWR	20 Apr 2018	Pontyclun, South East Wales	Consumerside issue - DND advice	<0.001



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UUT	2 May 2018	Ashton in Makerfield, Wigan	Confirmed faecal contamination	<0.001
CAM	9 May 2018	Ramsey, Bedfordshire	Consumerside issue - DND advice	<0.001
SVT	11 Jun 2018	Welshpool, Shropshire	Mains damage/burst - issue of DND advice	<0.001
SBW	19 Jun 2018	Chalbury, Dorset	Consumerside issue - DND advice	<0.001
UUT	3 Jul 2018	Penrith, Cumbria	Mains damage/burst - issue of BWN	<0.001
AFW	17 Jul 2018	Brookmans Park, Hertfordshire	Consumerside issue	<0.001
TMS	25 Jul 2018	Camberwell, London	Mains damage/burst - issue of BWN	<0.001
SVT	31 Jul 2018	Quinton, Birmingham	Issue of DND advice - company pipework	<0.001
NNE	1 Aug 2018	Consett, County Durham	Issue of DND advice - hydrocarbon spillage	<0.001
YKS	21 Aug 2018	Burley, Wharfedale, Yorkshire	Issue of DND advice - hydrocarbon spillage	<0.001
SRN	7 Sept 2018	Newport Isle of Wight	Issue of DND advice	<0.001
UUT	12 Sept 2018	Kendal, Cumbria	Mains damage/burst - issue of BWN	<0.001
SEW	23 Sept 2018	Trosley, Kent	Consumers distribution system - confirmed faecal contamination	<0.001
SRN	1 Oct 2018	Ventnor, Isle of Wight	Issue of DND advice - hydrocarbon spillage	<0.001

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Company	Date of event	Location of event	Nature of event	Provisional ERI score
CAM	15 Oct 2018	Whittlesford nr Sawston Cambs	Issue of DND advice - hydrocarbon spillage	<0.001
SRN	26 Oct 2018	Southampton	Detection of health related parameter - company pipe	<0.001
YKS	31 Oct 2018	Doncaster, Yorkshire	Backsiphonage / fittings issue, DND advice issued	<0.001
SVT	7 Nov 2018	Hulland Ward, Derbyshire	Mains damage/burst - issue of DND advice	<0.001
IWN	2 Jan 2018	Kings Cross and Greenwich	Courtesy notification - bulk supply event	<0.001
SSE	2 Jan 2018	Heart of Greenwich and Marine Wharf insets, London	Courtesy notification - bulk supply event	<0.001
SEW	5 Jan 2018	Cuckfield, West Sussex	Service reservoir - confirmed faecal contamination	<0.001
SRN	8 Jan 2018	Patcham, Sussex	Laboratory/sampling/data issue	<0.001
SVT	9 Jan 2018	Single property in Berkeley, Gloucester	Consumerside issue - taste or odour	<0.001
SVT	9 Jan 2018	Single property in Oadby, Leicester	Consumerside issue	<0.001
SVT	9 Jan 2018	Single property in Coventry	Consumerside issue	<0.001
SVT	15 Jan 2018	Market Drayton, Telford , Shropshire	Backsiphonage / fittings issue, DND advice issued	<0.001
UUT	15 Jan 2018	Halewood, Liverpool	Consumerside issue	<0.001
BRL	15 Jan 2018	Frome, Somerset	Media or social media interest - chlorine levels	<0.001

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Company	Date of event	Location of event	Nature of event	Provisional ERI score
TMS	17 Jan 2018	Clapton, East London	Consumerside issue - DND advice	<0.001
SST	16 Jan 2018	Hayley green, West Midlands	Issue of DND advice - hydrocarbon spillage	<0.001
SVT	18 Jan 2018	Rugby, Warwickshire	Media or social media interest - bird flu/ water treatment	<0.001
ANH	15 Jan 2018	4 properties in Swanton Morley, Norfolk	Issue of DND advice - hydrocarbon spillage	<0.001
ANH	17 Jan 2018	Bury St Edmunds, Suffolk	Consumerside issue - DND advice	<0.001
SSE	22 Jan 2018	Marine Warf, East Greenwich and Nine Elms areas of London	Courtesy notification - bulk supply event	<0.001
IWN	22 Jan 2018	Kings Cross and Greenwich Millenium areas of London	Courtesy notification - bulk supply event	<0.001
YKS	24 Jan 2018	Bradford, Yorkshire	Consumerside issue	<0.001
SBW	25 Jan 2018	N/A	Incorrect chemical delivered	<0.001
ESK	23 Jan 2018	N/A	Laboratory/sampling/data issue	<0.001
SVT	30 Jan 2018	Single property in East Leake, Loughborough	Consumerside issue - DND advice	<0.001
SVT	2 Feb 2018	Single property in Bagley, Ellesmere, West Midlands	Issue of DND advice - hydrocarbon spillage	<0.001
SVT	7 Feb 2018	Strensham	Consumerside issue	<0.001
DWR	9 Feb 2018	Single property Usk, Gwent - Monmouthshire	Consumerside issue	<0.001

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Company	Date of event	Location of event	Nature of event	Provisional ERI score
ANH	10 Feb 2018	North Norfolk	Compliance breach - confirmed faecal contamination	<0.001
ANH	10 Feb 2018	Hartlepool	Treatment works - confirmed faecal contamination	<0.001
SSE	14 Feb 2018	Deptford and Greenwich, South East London	Courtesy notification - bulk supply event	<0.001
IWN	14 Feb 2018	Kings Cross and Greenwich	Courtesy notification - bulk supply event	<0.001
SST	13 Feb 2018	Wednesbury, Staffordshire West Midlands	Consumerside issue	<0.001
SES	14 Feb 2018	Single property, Carshalton, Surrey	Consumerside issue	<0.001
SST	19 Feb 2018	Brownhills, West Midlands	Consumerside issue - DND advice	<0.001
AFW	21 Feb 2018	Dunmow and Uttlesworth, Essex	Detection of health related parameter - consumerside issue	<0.001
SWT	20 Feb 2018	Sowton village, Devon	Consumerside issue - DND advice	<0.001
SVT	23 Feb 2018	Montford Bridge, Shropshire	Consumerside issue - discolouration	<0.001
YKS	28 Feb 2018	Hull	Consumerside issue - DND advice	<0.001
YKS	2 Mar 2018	Pontefract, West Yorkshire	Company communications pipe - loss of supplies	<0.001
UUT	5 Mar 2018	Single property in Preston, Lancashire	Consumerside issue - DND advice	<0.001
DVW	6 Mar 2018	single property in Cymau, Wrexham	Issue of DND advice - hydrocarbon spillage	<0.001

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Company	Date of event	Location of event	Nature of event	Provisional ERI score
NNE	11 Mar 2018	Darlington, County Durham	Plant failure - disinfection system	<0.001
SSE	13 Mar 2018	Hale Village, Tottenham, London	Courtesy notification - bulk supply event	<0.001
IWN	13 Mar 2018	Kings Cross and Greenwich inset zones	Courtesy notification - bulk supply event	<0.001
SVT	20 Mar 2018	single property in Stanford Bridge, Worcester	Issue of DND advice	<0.001
ANH	20 Mar 2018	East Drayton, Nottinghamshire	Consumerside issue	<0.001
SWT	23 Mar 2018	Crediton, Devon	Consumerside issue	<0.001
TMS	25 Mar 2018	North East London	Compliance breach - confirmed faecal contamination	<0.001
SST	25 Mar 2018	Burton, Staffordshire	Mains damage/burst - media interest	<0.001
ANH	30 Mar 2018	Bury St Edmunds, Suffolk	Issue of DND advice - hydrocarbon spillage	<0.001
TMS	6 Apr 2018	Hackney, East London	Consumerside issue - BWN	<0.001
SVT	8 Apr 2018	Lyddington, Rutland	Consumerside issue - DND advice	<0.001
ANH	6 Apr 2018	single property in Flitwick, Bedfordshire	Consumerside issue - BWN	<0.001
TMS	6 Apr 2018	Sydenham, Kent	Consumerside issue - BWN	<0.001
UUT	8 Apr 2018	Whitehaven, Cumbria	Consumerside issue - BWN	<0.001

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Company	Date of event	Location of event	Nature of event	Provisional ERI score
ANH	13 Apr 2018	Single property in Lincoln	Consumerside issue - DND advice	<0.001
TMS	14 Apr 2018	Welling, Kent	Issue of BWN	<0.001
TMS	4 Apr 2018	Greenhithe, Dartford, Kent	Consumerside issue - DND advice	<0.001
ESK	17 Apr 2018	Lowestoft, Suffolk	Consumerside issue - BWN	<0.001
TMS	19 Apr 2018	West Hampstead, London	Mains damage/burst - loss of supplies	<0.001
YKS	26 Apr 2018	Leeds	Consumerside issue	<0.001
DWR	1 May 2018	Mathry, Haverford West	Issue of DND advice - hydrocarbon spillage	<0.001
ANH	3 May 2018	Skegness, Lincolnshire	Issue of DND advice - hydrocarbon spillage	<0.001
UUT	6 May 2018	Haslington, Cheshire	Consumers distribution system - confirmed faecal contamination	<0.001
SRN	8 May 2018	Isle of Wight	Confirmed faecal contamination	<0.001
SVT	11 May 2018	Sampling issue	Laboratory/sampling/data issue	<0.001
ANH	11 May 2018	Hartlepool	Consumerside issue - BWN	<0.001
IWN	15 May 2018	London	Courtesy notification - bulk supply event	<0.001
SRN	15 May 2018	Hardham, West Sussex	Treatment works - confirmed faecal contamination	<0.001

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Company	Date of event	Location of event	Nature of event	Provisional ERI score
SSE	15 May 2018	Tottenham, North East London	Courtesy notification - bulk supply event	<0.001
SRN	18 May 2018	Sheppey, Kent	Consumerside issue	<0.001
TMS	18 May 2018	Westerham, Kent	Issue of DNU advice - hydrocarbon spillage	<0.001
SVT	22 May 2018	Redditch, Birmingham	Consumerside issue - DND advice	<0.001
SVT	23 May 2018	Glenfield, Leicester	Consumerside issue - BWN	<0.001
SVT	31 May 2018	Melton Mowbray in Leicestershire	Issue of DND advice - hydrocarbon spillage	<0.001
UUT	30 Jun 2018	Wetheral, Cumbria	Issue of DND advice - hydrocarbon spillage	<0.001
UUT	3 Jun 2018	Lymm	Issue of DND advice - taste or odour	<0.001
WSX	4 Jun 2018	N/A	Laboratory/sampling/data issue	<0.001
ANH	6 Jun 2018	Grimsby area	Consumerside issue - DND advice	<0.001
DWR	10 Jun 2018	Kinmell Bay Conwy County Borough	Consumers distribution system - confirmed faecal contamination	<0.001
SVT	9 Jun 2018	Llanrhaeadr-ym-Mochnant nr Oswestry, Shropshire	Consumerside issue - BWN	<0.001
AFW	11 Jun 2018	Berkhamsted, Hertfordshire	Consumers distribution system - confirmed faecal contamination	<0.001
ANH	13 Jun 2018	Tiptree, Essex	Detection of health related parameter - consumerside issue	<0.001

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ANH	12 Jun 2018	Harleston nr Diss, Norfolk	Backsiphonage / fittings issue, DND advice issued	<0.001
DWR	14 Jun 2018	Mounton, Chepstow	Issue of DND advice - hydrocarbon spillage	<0.001
SST	14 Jun 2018	Cannock, Staffordshire	Backsiphonage / fittings issue	<0.001
TMS	13 Jun 2018	Isleworth, West London	Consumerside issue - BWN	<0.001
PRT	14 Jun 2018	Bognor, West Sussex	Sample tap - confirmed faecal contamination	<0.001
SSE	15 Jun 2018	Ashford, Kent	Courtesy notification - bulk supply event	<0.001
IWN	16 Jun 2018	Inset zones in Kings Cross and Greenwich	Courtesy notification - bulk supply event	<0.001
SSE	12 Jun 2018	Barking, East London	Courtesy notification - bulk supply event	<0.001
AFW	19 Jun 2018	Luton , Bedfordshire	Consumers distribution system - confirmed faecal contamination	<0.001
TMS	22 Jun 2018	N/A	Laboratory/sampling/data issue	<0.001
ANH	22 Jun 2018	Rushden, Northamptonshire	Detection of health related parameter - consumerside issue	<0.001
ANH	20 Jun 2018	Olney, Bucks	Issue of BWN	<0.001
SST	26 Jun 2018	Great Barr, Birmingham	Mains burst/damage - discolouration, low pressure, loss of supplies	<0.001
SVT	26 Jun 2018	Leicester	Consumerside issue - DNU advice	<0.001



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SVT	26 Jun 2018	Honington, Warwickshire	Consumerside issue - DND advice, taste or odour	<0.001
TMS	25 Jun 2018	Godalming, Surrey	Illness - confirmed - attributed to water supply - consumerside issue	<0.001
SVT	28 Jun 2018	Mackworth, Derbyshire	Detection of health related parameter - company pipe	<0.001
SVT	2 Jul 2018	Tewkesbury, Gloucestershire	Detection of health related parameter - consumerside issue	<0.001
SRN	31 May 2018	Chandlers Ford, Hampshire	Consumerside issue	<0.001
TMS	2 Jul 2018	Cranleigh, Surrey	Mains damage/burst - issue of BWN	<0.001
UUT	28 Jun 2018	Carlisle, Cumbria	Low turn over / mains material - discolouration	<0.001
SVT	4 Jul 2018	Leicester	Backsiphonage / fittings issue	<0.001
SVT	9 Jul 2018	Ludlow, Shropshire	Backsiphonage / fittings issue, DND advice issued	<0.001
ANH	7 Jul 2018	East Keal nr Grimsby	Detection of health related parameter - hydrocarbon spillage	<0.001
HDC	10 Jul 2018	Rhostyllen, Wrexham	Consumers distribution system - confirmed faecal contamination	<0.001
ESK	10 Jul 2018	Barking, Essex	Backsiphonage / fittings issue, DND advice issued	<0.001
SVT	11 Jul 2018	Nottingham	Backsiphonage / fittings issue, discolouration, DND advice issued	<0.001
TMS	10 Jul 2018	Henley-on-Thames, Oxfordshire	Detection of health related parameter - hydrocarbon spillage	<0.001

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Company	Date of event	Location of event	Nature of event	Provisional ERI score
TMS	10 Jul 2018	Greenhithe, Dartford, Kent	Consumerside issue - BWN	<0.001
YKS	14 Jul 2018	Hull	Taste or odour - Media/social media interest	<0.001
YKS	15 Jul 2018	Huddersfield, West Yorkshire	Backsiphonage / fittings issue, discolouration, DND advice issued	<0.001
NNE	13 Jul 2018	Sheraton, County Durham	Issue of DNU advice - hydrocarbon spillage	<0.001
TMS	17 Jul 2018	Mile End, East London	Consumerside issue - BWN	<0.001
SRN	18 Jul 2018	Single property, Rownhams, Southampton	Consumerside issue	<0.001
DWR	23 Jul 2018	Small village in Cerrigydrudion, Corwen, Wales	Consumers distribution system - confirmed faecal contamination	<0.001
TMS	23 Jul 2018	Single property, St. Johns Wood	Consumers distribution system - confirmed faecal contamination	<0.001
ANH	23 Jul 2018	Nr Milton Keynes	Confirmed faecal contamination - no cause found	<0.001
SVT	23 Jul 2018	Handbridge, Chester	Issue of DND advice - company pipework	<0.001
SRN	24 Jul 2018	Newport, Isle of Wight	Issue of DNU advice - hydrocarbon spillage	<0.001
SWT	24 Jul 2018	Single property near Hayle, Cornwall	Detection of health related parameter - hydrocarbon spillage	<0.001
ANH	13 Jul 2018	Single property Little Thetford near Ely	Issue of DND advice - hydrocarbon spillage	<0.001
SVT	24 Jul 2018	Ruardean, Gloucestershire	Detection of health related parameter - hydrocarbon spillage	<0.001

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Company	Date of event	Location of event	Nature of event	Provisional ERI score
SVT	24 Jul 2018	Leicester	Backsiphonage / fittings issue, DND advice issued	<0.001
SEW	26 Jul 2018	Aylesford, Kent	Consumers distribution system - confirmed faecal contamination	<0.001
BRL	25 Jul 2018	Flax Bourton, North Somerset	Consumerside issue	<0.001
UUT	25 Jul 2018	Swinton, Salford	Detection of health related parameter - hydrocarbon spillage	<0.001
SSE	27 Jul 2018	Bromley Common	Courtesy notification - bulk supply event	<0.001
SVT	30 Jul 2018	Marchamley, Shrewsbury	Mains damage/burst - issue of DND advice	<0.001
UUT	27 Jul 2018	Rochdale, Lancashire	Detection of health related parameter - hydrocarbon spillage	<0.001
YKS	30 Jul 2018	Micklefield, Leeds	Detection of health related parameter - hydrocarbon spillage	<0.001
ANH	29 Jul 2018	Cheveley, Newmarket	Detection of health related parameter - hydrocarbon spillage	<0.001
AFW	30 Jul 2018	Wembley	Consumerside issue - BWN	<0.001
ANH	27 Jul 2018	single property West Halton, Lincolnshire	Detection of health related parameter - hydrocarbon spillage	<0.001
SVT	31 Jul 2018	Hinckley, Leicestershire	Consumerside issue - DND advice, taste or odour	<0.001
AFW	30 Jul 2018	Harrow, North West London	Consumerside issue - microbiological failure	<0.001
YKS	1 Aug 2018	Balby, South Yorkshire	Backsiphonage / fittings issue, discolouration, DND advice issued	<0.001

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Company	Date of event	Location of event	Nature of event	Provisional ERI score
AFW	30 Jul 2018	Tolpits Lane, Watford	Issue of DND advice - hydrocarbon spillage	<0.001
WSX	3 Aug 2018	Poole, Dorset	Issue of DND advice - taste or odour	<0.001
ANH	2 Aug 2018	Haconby, Lincolnshire	Issue of DND advice - hydrocarbon spillage	<0.001
ANH	3 Aug 2018	Kirton, Lincolnshire	Issue of DND advice - hydrocarbon spillage	<0.001
IWN	5 Aug 2018	Aylesbury, Buckinghamshire	Courtesy notification - bulk supply event	<0.001
ANH	2 Aug 2018	Tiptree, Colchester	Detection of health related parameter - hydrocarbon spillage	<0.001
ESK	5 Aug 2018	Little Burstead, Billericay, Essex	Issue of DNU advice - hydrocarbon spillage	<0.001
UUT	28 Jul 2018	Failsworth, greater Manchester	Consumerside issue - discolouration	<0.001
SVT	9 Aug 2018	Castle Bromwich, Worcestershire	Backsiphonage / fittings issue, DND advice issued	<0.001
AFW	9 Aug 2018	Royston, Hertfordshire	Issue of DND advice - hydrocarbon spillage	<0.001
DWR	10 Aug 2018	Pembroke	Backsiphonage / fittings issue, DND advice issued	<0.001
UUT	10 Aug 2018	Claughton, Birkenhead, Merseyside	Taste or odour - hydrocarbon spillage	<0.001
ESK	14 Aug 2018	Caister-on-Sea, Suffolk	Sample tap - confirmed faecal contamination	<0.001
SVT	15 Aug 2018	Ravenshead, Nottingham	Backsiphonage / fittings issue, DND advice issued	<0.001

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Company	Date of event	Location of event	Nature of event	Provisional ERI score
UUT	14 Aug 2018	Winsford, Cheshire	Issue of DND advice - hydrocarbon spillage	<0.001
ANH	16 Aug 2018	3 houses near Bury-st -Edmunds, Suffolk	Taste or odour - hydrocarbon spillage	<0.001
AFW	14 Aug 2018	Wembley	Issue of DND advice - hydrocarbon spillage	<0.001
SEW	17 Aug 2018	Clayton/ Ditchling, West Sussex	Raw water deterioration leading to confirmed faecal contamination	<0.001
ANH	16 Aug 2018	Lincoln	Detection of health related parameter - company pipe	<0.001
ANH	17 Aug 2018	Cromer, Norfolk	Issue of DND advice - hydrocarbon spillage	<0.001
UUT	21 Aug 2018	Kendal,	Issue of DND advice - hydrocarbon spillage	<0.001
ANH	21 Aug 2018	Single property in Norwich	Issue of DNU advice - hydrocarbon spillage	<0.001
ANH	20 Aug 2018	Single property in Docking	Backsiphonage / fittings issue, DND advice issued	<0.001
SVT	24 Aug 2018	Shrewsbury	Consumers distribution system - confirmed faecal contamination	<0.001
SVT	24 Aug 2018	Wellesbourne	Issue of DND advice - hydrocarbon spillage	<0.001
TMS	31 Jul 2018	Launton, Oxfordshire	Consumers distribution system - confirmed faecal contamination	<0.001
SRN	29 Aug 2018	Winchester	Issue of DND advice - hydrocarbon spillage	<0.001
DWR	29 Aug 2018	Pontypool, South Wales	Issue of DND advice - taste or odour	<0.001

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Company	Date of event	Location of event	Nature of event	Provisional ERI score
NNE	29 Aug 2018	Newcastle	Issue of DND advice - hydrocarbon spillage	<0.001
YKS	4 Sept 2018	Harrogate, North Yorkshire	Issue of DND advice - hydrocarbon spillage	<0.001
SRN	5 Sept 2018	Littlehampton, West Sussex	Consumers distribution system - confirmed faecal contamination	<0.001
UUT	20 Aug 2018	Macclesfield, Cheshire	Consumerside issue - chemical failure	<0.001
YKS	7 Sept 2018	Hull	Backsiphonage / fittings issue, DND advice issued	<0.001
SRN	11 Sept 2018	Romsey, Hampshire	Consumerside issue - hydrocarbon spillage	<0.001
ANH	12 Sept 2018	Hethersett, Norfolk	Confirmed faecal contamination - no cause found	<0.001
DWR	13 Sept 2018	Rhos y Meirch, Powys	Consumerside issue	<0.001
BRL	14 Sept 2018	Tetbury, Gloucestershire	Compliance breach - confirmed faecal contamination	<0.001
SRN	17 Sept 2018	Southampton, Hampshire	Consumers distribution system - confirmed faecal contamination	<0.001
ANH	19 Sept 2018	North Norfolk	Compliance breach - confirmed faecal contamination	<0.001
TMS	18 Sept 2018	Hackney, London	Consumers distribution system - confirmed faecal contamination	<0.001
TMS	20 Sept 2018	Brixton, South London	Consumerside issue	<0.001
AFW	24 Sept 2018	N/A	Laboratory/sampling/data issue	<0.001

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NNE	22 Sept 2018	North Tyneside	Consumers distribution system - confirmed faecal contamination	<0.001
ANH	25 Sept 2018	Pytchley nr Kettering	Detection of health related parameter - consumerside issue	<0.001
UUT	25 Sept 2018	Hornby, Lancashire	Issue of DND advice - hydrocarbon spillage	<0.001
AFW	25 Sept 2018	St Mary's Bay, Kent	Mains damage/burst - loss of supplies	<0.001
SVT	28 Sept 2018	Worcester	Detection of health related parameter - hydrocarbon spillage	<0.001
UUT	25 Sept 2018	Middlewich, Cheshire	Taste or odour - hydrocarbon spillage	<0.001
SST	26 Sept 2018	Walsall, West Bromwich, Rugeley and Sedgely	Treatment issue - detection of health related parameter	<0.001
SVT	3 Oct 2018	Ashby De La Zouch, Leicestershire	Mains damage/burst - issue of DND advice	<0.001
UUT	3 Oct 2018	Appleby, Cumbria	Taste or odour - hydrocarbon spillage	<0.001
SVT	4 Oct 2018	Nottingham	Backsiphonage / fittings issue, discolouration	<0.001
SVT	3 Oct 2018	N/A	Laboratory/sampling/data issue	<0.001
SRN	5 Oct 2018	Brighton	Laboratory/sampling/data issue	<0.001
TMS	4 Oct 2018	Paddington, London	Planned work - Issue of DND advice, taste or odour	<0.001
SVT	2 Oct 2018	N/A	Laboratory/sampling/data issue	<0.001

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Company	Date of event	Location of event	Nature of event	Provisional ERI score
NNE	11 Oct 2018	Spennymoor, County Durham	Consumerside issue	<0.001
SVT	13 Oct 2018	Evesham, Worestershire	Service reservoir - confirmed faecal contamination	<0.001
YKS	12 Oct 2018	Wilberfoss, York	Issue of DND advice - hydrocarbon spillage	<0.001
SVT	18 Oct 2018	Coventry	Taste or odour - hydrocarbon spillage	<0.001
SVT	19 Oct 2018	Catshill in Bromsgrove , Worcestershire	Issue of DND advice	<0.001
AFW	18 Oct 2018	Stansted, Essex	Planned work - non toxic parameter failure	<0.001
SVT	23 Oct 2018	Coleford, Forest of Dean	Issue of DND advice - cross connection	<0.001
ANH	23 Oct 2018	Wisbech, Cambridgeshire	Detection of health related parameter - hydrocarbon spillage	<0.001
SVT	25 Oct 2018	Sutton-on-Trent, Nottinghamshire	Issue of DND advice - hydrocarbon spillage	<0.001
TMS	24 Oct 2018	Tottenham, Haringey, North London	Consumers distribution system - confirmed faecal contamination	<0.001
ANH	23 Oct 2018	3 properties in Wellingborough, Northants	Company communications pipe - chemical failure	<0.001
TMS	25 Oct 2018	Catford, South East London	Consumerside issue - BWN	<0.001
SVT	29 Oct 2018	Mackworth, Derbyshire	Issue of DND advice - hydrocarbon spillage	<0.001
BRL	26 Oct 2018	Winterbourne, Bristol	Consumerside issue - microbiological failure	<0.001



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UUT	5 Nov 2018	Barthomley, Cheshire	Detection of health related parameter - hydrocarbon spillage	<0.001
TMS	8 Nov 2018	Windsor, Berkshire	Confirmed faecal contamination	<0.001
SVT	8 Nov 2018	Bakewell, Derbyshire	Detection of health related parameter - hydrocarbon spillage	<0.001
WSX	8 Nov 2018	N/A	Laboratory/sampling/data issue	<0.001
SWT	9 Nov 2018	Single property in Marsh Barton, Exeter	Detection of health related parameter - hydrocarbon spillage	<0.001
SSE	9 Nov 2018	Hale Village, Tottenham and Millharbour Central, Canary Wharf: London	Courtesy notification - bulk supply event	<0.001
SEW	12 Nov 2018	Surrey	Courtesy notification - bulk supply event	<0.001
SVT	15 Nov 2018	Solihull, Birmingham	Consumerside issue	<0.001
ESK	15 Nov 2018	Lowestoft, Suffolk	Consumers distribution system - confirmed faecal contamination	<0.001
SVT	16 Nov 2018	Whitchurch, Shropshire	Mains damage/burst - issue of DND advice	<0.001
SVT	16 Nov 2018	Cheltenham North ZGL02	Backsiphonage / fittings issue, DND advice issued	<0.001
SVT	16 Nov 2018	Telford, Shropshire	Consumers distribution system - confirmed faecal contamination	<0.001
UUT	20 Nov 2018	Didsbury, Lancashire	Issue of DND advice - hydrocarbon spillage	<0.001
SVT	26 Nov 2018	Nottingham	Animacules	<0.001

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Company	Date of event	Location of event	Nature of event	Provisional ERI score
SWT	28 Nov 2018	Single property - Port Isaac, Cornwall	Issue of DND advice - hydrocarbon spillage	<0.001
TMS	29 Nov 2018	Single property, Lambeth South	Consumerside issue - BWN	<0.001
SVT	30 Nov 2018	Single property, Redditch South	Consumerside issue	<0.001
WSX	30 Nov 2018	Zeals, Wiltshire	Issue of DND advice - hydrocarbon spillage	<0.001
SRN	23 Nov 2018	N/A	Laboratory/sampling/data issue	<0.001
SRN	4 Dec 2018	N/A	Laboratory/sampling/data issue	<0.001
SRN	4 Dec 2018	Ashey, Isle of Wight	Consumerside issue - discolouration, taste and odour	<0.001
TMS	7 Dec 2018	Witney, Oxfordshire	Consumerside issue - BWN	<0.001
SRN	10 Dec 2018	Brighton South	Consumerside issue	<0.001
SVT	14 Dec 2018	Worcester	Issue of DND advice	<0.001
UUT	14 Dec 2018	Scholar Green, Stocke on Trent	Consumerside issue - DND advice, taste or odour	<0.001
YKS	20 Dec 2018	N/A	Laboratory/sampling/data issue	<0.001
BRL	14 Dec 2018	N/A	Laboratory/sampling/data issue	<0.001
TMS	24 Dec 2018	Single property, Hoddesdon	Consumerside issue - DND advice, taste or odour	<0.001