

## **Data summary tables for Southern Water Services Ltd (SRN)**

These tables contain a summary of results of monitoring undertaken by the water company in 2015 and submitted to the Drinking Water Inspectorate. The tables are published by the Inspectorate as part of the Chief Inspector's Report entitled *Drinking water 2015*.

The tables and full content of the Drinking Water Inspectorate's annual report are available on the Inspectorate's website at <http://www.dwi.defra.gov.uk>

### **Notes relating to the interpretation of the tables:**

Columns on the following tables that are headed '1 percentile representing a minimum' and '99 percentile representing a maximum' contain figures for the 1 percentile and 99 percentile sample results respectively except where less than 100 samples were taken, when the figures are the actual maximum and minimum results.

The symbol < indicates that the result was less than the limit of detection of the analytical method used.

Published 14 July 2016  
Drinking Water Inspectorate  
Area 7e  
9 Millbank  
c/o Nobel House  
17 Smith Square  
London  
SW1P 3JR

Enquiries: 0300 068 6400

Site Summary Data for Southern Water Services Ltd

Report Date Range: For the whole year 2015

**Table SRN 1: Quality of water leaving service treatment works - European Standards**

Parameter Name	Parameter Code	Prescribed Concentration or Value	Total Number of Tests	Tests Failed	1 percentile (representing a minimum)	99 percentile (representing a maximum)	No. of works with failures
Nitrite (Works)	A013B	0.1 mg NO <sub>2</sub> /l	590	0	< 0.002	< 0.00984	0
<b>Totals:</b>			<b>590</b>	<b>0</b>			

**Table SRN 2: Quality of water leaving service treatment works - National Standards**

Parameter Name	Parameter Code	Prescribed Concentration or Value	Total Number of Tests	Tests Failed	1 percentile (representing a minimum)	99 percentile (representing a maximum)	No. of works with failures
Coliform Bacteria	C001	0 number/100 ml	9,794	0	0	0	0
E coli	C002	0 number/100 ml	9,794	0	0	0	0
<b>Totals:</b>			<b>19,588</b>	<b>0</b>			

**Table SRN 3: Quality of water leaving service treatment works - Additional Monitoring Requirements**

Parameter Name	Parameter Code	Prescribed Concentration or Value	Total Number of Tests	Tests exceeding specification	1 percentile (representing a minimum)	99 percentile (representing a maximum)
Colony Counts After 3 Days At 22°C (Indicator)	C007	No abnormal change	9,793	-n/a	0	3
Colony Counts After 48 Hours At 37°C (Indicator)	C013	No abnormal change	9,795	-n/a	0	3
Residual Disinfectant - Free	C009	No abnormal change	9,801	-n/a	0.28	0.96
Residual Disinfectant - Total	C010	No abnormal change	9,799	-n/a	0.33	1.03
Combined Chlorine/Residual Disinfectant Combined*	-(n/a)	-(n/a)	(9,799)	-n/a	0	0.16
Turbidity (Indicator)	A002A	1 nephelometric turbidity units	7,523	2	0.05	0.36
<b>Totals:</b>			<b>46,711</b>	<b>2</b>		

\*Residual disinfectant combined is presented for information. It is not a parameter required by the regulations. It is derived from the parameters 'Residual Disinfectant - Total' minus 'Residual Disinfectant - Free'.

**Table SRN 4: Quality of water leaving service reservoirs - National Standards**

Parameter Name	Parameter Code	Prescribed Concentration or Value	Total Number of Tests	Tests Failed	1 percentile (representing a minimum)	99 percentile (representing a maximum)	No. of reservoirs failing standard
Coliform Bacteria	C001	0 number/100 ml	10,047	4	0	0	0
E coli	C002	0 number/100 ml	10,047	0	0	0	0
<b>Totals:</b>			<b>20,094</b>	<b>4</b>			

**Table SRN 5: Quality of water leaving service reservoirs - Additional Monitoring Requirements**

Parameter Name	Parameter Code	Prescribed Concentration or Value	Total Number of Tests	Tests exceeding specification	1 percentile (representing a minimum)	99 percentile (representing a maximum)
Colony Counts After 3 Days At 22°C (Indicator)	C007	No abnormal change	10,050	-n/a	0	11
Colony Counts After 48 Hours At 37°C (Indicator)	C013	No abnormal change	10,050	-n/a	0	4
Residual Disinfectant - Free	C009	No abnormal change	10,054	-n/a	0.13	0.72
Residual Disinfectant - Total	C010	No abnormal change	10,054	-n/a	0.2	0.8
Combined Chlorine/Residual Disinfectant Combined*	-(n/a)	-(n/a)	(10,054)	-n/a	0	0.17
<b>Totals:</b>			<b>40,208</b>	<b>0</b>		

\*Residual disinfectant combined is presented for information. It is not a parameter required by the regulations. It is derived from the parameters 'Residual Disinfectant - Total' minus 'Residual Disinfectant - Free'.

**Table SRN 6: Quality of water leaving bulk supply points - European Standards**

Parameter Name	Parameter Code	Prescribed Concentration or Value	Total Number of Tests	Tests Failed	1 percentile (representing a minimum)	99 percentile (representing a maximum)	No. of supply points with failures
Bromate	F003	10 µg BrO3/l	601	0	< 0.1	2.1	0
Pesticides - Total Substances	B010	0.5 µg/l	595	0	0	0.12328	0
Pesticides 2,4-D	P020	0.1 µg/l	599	0	< 0.004	< 0.011	0
Pesticides Aldrin	P002	0.03 µg/l	595	0	< 0.001	< 0.005	0
Pesticides Atrazine	P004	0.1 µg/l	591	0	< 0.001	0.02316	0
Pesticides Benazolin	P138	0.1 µg/l	593	0	< 0.003	0.01006	0
Pesticides Bentazone	P006	0.1 µg/l	593	0	< 0.002	0.03618	0
Pesticides Boscalid	P231	0.1 µg/l	590	0	< 0.004	< 0.005	0
Pesticides Bromacil	P086	0.1 µg/l	593	0	< 0.003	0.02112	0
Pesticides Bromoxynil	P008	0.1 µg/l	593	0	< 0.003	< 0.01	0
Pesticides Carbendazim	P150	0.1 µg/l	593	0	< 0.001	< 0.005	0
Pesticides Carbetamide	P010	0.1 µg/l	592	0	< 0.002	< 0.01	0
Pesticides Chlormequat	P163	0.1 µg/l	599	0	< 0.002	< 0.002	0
Pesticides Chlorothalonil	P015	0.1 µg/l	598	0	< 0.001	< 0.009	0
Pesticides Chlorpyrifos	P017	0.1 µg/l	592	0	< 0.002	< 0.00628	0
Pesticides Chlortoluron	P014	0.1 µg/l	592	0	< 0.002	< 0.01	0
Pesticides Clopyralid	P018	0.1 µg/l	593	0	< 0.005	< 0.02	0
Pesticides Cyanazine	P092	0.1 µg/l	592	0	< 0.002	< 0.008	0
Pesticides Cyproconazole	P207	0.1 µg/l	592	0	< 0.002	< 0.005	0
Pesticides Diazinon	P024	0.1 µg/l	592	0	< 0.001	0.002	0
Pesticides Dicamba	P025	0.1 µg/l	593	0	< 0.005	< 0.015	0
Pesticides Dichlorprop	P026	0.1 µg/l	594	0	< 0.003	< 0.011	0
Pesticides Dieldrin	P028	0.03 µg/l	595	0	< 0.001	< 0.005	0
Pesticides Diflufenican	P157	0.1 µg/l	591	0	< 0.002	< 0.002	0
Pesticides Diuron	P032	0.1 µg/l	592	0	< 0.003	0.01128	0
Pesticides Epoxyconazole	P217	0.1 µg/l	592	0	< 0.002	< 0.005	0
Pesticides Fenpropimorph	P037	0.1 µg/l	593	0	< 0.001	< 0.002	0
Pesticides Flufenacet	P230	0.1 µg/l	592	0	< 0.002	< 0.01	0
Pesticides Fluroxypyr	P040	0.1 µg/l	593	0	< 0.003	< 0.01	0
Pesticides Flusilazole	P159	0.1 µg/l	592	0	< 0.002	< 0.00628	0
Pesticides Flutriafol	P039	0.1 µg/l	593	0	< 0.002	0.013	0
Pesticides Gamma-HCH (Lindane)	P041	0.1 µg/l	597	0	< 0.001	< 0.005	0
Pesticides Glyphosate	P042	0.1 µg/l	598	0	< 0.003	< 0.015	0
Pesticides Heptachlor	P043	0.03 µg/l	596	0	< 0.001	< 0.005	0
Pesticides Heptachlor epoxide	P044	0.03 µg/l	591	0	< 0.001	< 0.01	0
Pesticides Isoproturon	P048	0.1 µg/l	591	0	< 0.002	< 0.008	0

**Table SRN 6: Quality of water leaving bulk supply points - European Standards (cont.)**

Parameter Name	Parameter Code	Prescribed Concentration or Value	Total Number of Tests	Tests Failed	1 percentile (representing a minimum)	99 percentile (representing a maximum)	No. of supply points with failures
Pesticides Linuron	P051	0.1 µg/l	592	0	< 0.003	< 0.008	0
Pesticides MCPA	P054	0.1 µg/l	599	0	< 0.003	< 0.009	0
Pesticides MCPB	P055	0.1 µg/l	594	0	< 0.003	< 0.011	0
Pesticides MCPP(Mecoprop)	P053	0.1 µg/l	593	0	< 0.002	< 0.01	0
Pesticides Metaldehyde	P226	0.1 µg/l	593	5	< 0.003	0.09348	4
Pesticides Metazachlor	P203	0.1 µg/l	590	0	< 0.002	0.03818	0
Pesticides Methabenzthiazuron	P167	0.1 µg/l	592	0	< 0.001	< 0.01	0
Pesticides Parathion (Parathion ethyl)	P059	0.1 µg/l	592	0	< 0.001	< 0.005	0
Pesticides Pendimethalin	P118	0.1 µg/l	592	0	< 0.002	0.00442	0
Pesticides Pentachlorophenol	P060	0.1 µg/l	592	0	< 0.002	< 0.009	0
Pesticides Picloram	P122	0.1 µg/l	580	0	< 0.004	< 0.009	0
Pesticides Pirimicarb	P064	0.1 µg/l	592	0	< 0.001	< 0.005	0
Pesticides Prometryn	P070	0.1 µg/l	592	0	< 0.001	< 0.004	0
Pesticides Propazine	P066	0.1 µg/l	593	0	< 0.001	< 0.005	0
Pesticides Propiconazole	P068	0.1 µg/l	592	0	< 0.002	0.00535	0
Pesticides Propyzamide	P071	0.1 µg/l	593	0	< 0.002	0.01106	0
Pesticides Prosulfocarb	P243	0.1 µg/l	592	0	< 0.002	< 0.01	0
Pesticides Quinmerac	P244	0.1 µg/l	592	0	< 0.001	0.00814	0
Pesticides Simazine	P073	0.1 µg/l	592	0	< 0.001	0.01407	0
Pesticides Tebuconazole	P177	0.1 µg/l	591	0	< 0.002	0.007	0
Pesticides Terbutryn	P077	0.1 µg/l	592	0	< 0.001	< 0.005	0
Pesticides Tri-allate	P079	0.1 µg/l	593	0	< 0.002	0.00506	0
Pesticides Trichlopyr	P131	0.1 µg/l	593	0	< 0.006	< 0.015	0
Pesticides Trietazine	P132	0.1 µg/l	592	0	< 0.002	0.016	0
Pesticides Trifluralin	P081	0.1 µg/l	597	0	< 0.001	< 0.005	0
Tetrachloroethene/Trichloroethene - sum of two substances	D009B	10 µg/l	1	0	0	0	0
<b>Totals:</b>			<b>36,177</b>	<b>5</b>			

**Table SRN 8: Quality of water leaving bulk supply points - Additional Monitoring Requirements**

Parameter Name	Parameter Code	Prescribed Concentration or Value	Total Number of Tests	Tests exceeding specification	1 percentile (representing a minimum)	99 percentile (representing a maximum)
Clostridium Perfringens (Indicator)	C004A	0 number/100 ml	1,167	1	0	0
Conductivity (Indicator)	D001	2500 µS/cm	1,317	0	271	797.64
Gross Alpha Activity	F004	0.1 Bq/l	227	1	< 0.018	0.08452
Gross Beta Activity	F005	1 Bq/l	227	0	0.00928	0.13988
Tritium (Indicator)	F006	100 Bq/l	225	0	< 5	< 10
<b>Totals:</b>			<b>3,163</b>	<b>2</b>		

Table SRN 9: Quality of water at consumer's tap (zones) - European Standards

Parameter Name	Parameter Code	Prescribed Concentration or Value	Total Number of Tests	Tests Failed	1 percentile (representing a minimum)	99 percentile (representing a maximum)	No. of zones failing standard
1,2 Dichloroethane	F001	3 µg/l	557	0	< 0.07	< 0.12	0
Antimony	B008A	5 µg Sb/l	555	0	< 0.03	0.3076	0
Arsenic	B001A	10 µg As/l	555	0	< 0.1	0.7644	0
Benzene	F002	1 µg/l	555	0	< 0.02	< 0.07	0
Benzo (a) Pyrene	D007	0.01 µg/l	555	0	< 0.00022	< 0.0011	0
Boron	D005A	1 mg B/l	556	0	< 0.008	0.063973	0
Bromate	F003	10 µg BrO <sub>3</sub> /l	72	0	< 0.1	1.5	0
Cadmium	B002	5 µg Cd/l	555	0	< 0.006	< 0.1	0
Chromium	B004	50 µg Cr/l	555	0	0.2256	2.9476	0
Copper	A024A	2 mg Cu/l	555	0	0.000856	0.49212	0
Cyanide	B003	50 µg CN/l	553	0	< 0.5	4.238	0
E coli	C002	0 number/100 ml	6,489	1	0	0	1
Enterococci	C003	0 number/100 ml	555	0	0	0	0
Fluoride	A027	1.5 mg F/l	556	0	0.06	0.23974	0
Lead (>10 µg/l)	B007B	10 µg Pb/l	555	2	< 0.03	5.8152	2
Mercury	B005	1 µg Hg/l	555	0	< 0.002	0.06	0
Nickel	B006A	20 µg Ni/l	555	0	0.6812	6.0016	0
Nitrate	A012	50 mg NO <sub>3</sub> /l	584	0	1.1895	44.2847	0
Nitrate/Nitrite Formula	A013C	1 mg NO <sub>2</sub> /l	556	0	0.0657	0.88	0
Nitrite (Consumers tap)	A013A	0.5 mg NO <sub>2</sub> /l	558	0	< 0.002	< 0.00984	0
Polycyclic aromatic hydrocarbons	B011F	0.1 µg/l	556	0	0	0.003	0
Selenium	B009	10 µg Se/l	555	0	< 0.1	1.622	0
Tetrachloroethene/Trichloroethene - sum of two substances	D009B	10 µg/l	556	0	0	1.0172	0
Total Trihalomethanes	D011	100 µg/l	556	0	0	60	0
<b>Totals:</b>			<b>18,809</b>	<b>3</b>			

**Table SRN 10: Quality of water at consumer's tap (zones) - National Standards**

Parameter Name	Parameter Code	Prescribed Concentration or Value	Total Number of Tests	Tests Failed	1 percentile (representing a minimum)	99 percentile (representing a maximum)	No. of zones failing standard
Aluminium	A021	200 µg Al/l	1,156	0	< 0.9	29.42	0
Colour	A001	20 mg/l Pt/Co scale	1,266	0	< 0.567	2.433	0
Iron	A022	200 µg Fe/l	1,481	3	< 3.6	60.59	3
Manganese	A023	50 µg Mn/l	1,195	0	< 0.2	5.5356	0
Organoleptic Odour	A003	0 Dilution number	1,729	3	0	0	3
Organoleptic Taste	A004	0 Dilution number	1,728	3	0	0	3
Sodium	A009	200 mg Na/l	556	0	5.3114	44.729	0
Tetrachloromethane	D008	3 µg/l	554	0	< 0.02	< 0.14	0
Turbidity	A002	4 nephelometric turbidity units	1,228	0	0.06	0.41	0
<b>Totals:</b>			<b>10,893</b>	<b>9</b>			

**Table SRN 11: Quality of water at consumer's tap (zones) - Additional Monitoring Requirements**

Parameter Name	Parameter Code	Prescribed Concentration or Value	Total Number of Tests	Tests exceeding specification	1 percentile (representing a minimum)	99 percentile (representing a maximum)
Ammonium (Indicator)	A014	0.5 mg NH4/l	1,240	0	< 0.004	< 0.0258
Chloride (Indicator)	D002A	250 mg Cl/l	556	0	11	63
Coliform Bacteria (Indicator)	C001A	0 number/100 ml	6,489	6	0	0
Colony Counts After 3 Days At 22°C (Indicator)	C007	No abnormal change	2,384	-n/a	0	33
Colony Counts After 48 Hours At 37°C (Indicator)	C013	No abnormal change	2,384	-n/a	0	47
Conductivity (Indicator)	D001	2500 µS/cm	1,202	0	278	706.85
Hydrogen ion (pH)	A006	6.5 - 9.5 pH Value	1,286	0	7.04	7.8726
Residual Disinfectant - Free	C009	No abnormal change	6,472	-n/a	0.08	0.66
Residual Disinfectant - Total	C010	No abnormal change	6,488	-n/a	0.14	0.71
Combined Chlorine/Residual Disinfectant Combined*	-(n/a)	-(n/a)	(6,472)	-n/a	0	0.183
Sulphate (Indicator)	A007	250 mg SO4/l	555	0	4.8	74.252
Total organic carbon (indicator)	A017	No abnormal change	559	-n/a	0.2	3.08
<b>Totals:</b>			<b>29,615</b>	<b>6</b>		

\*Residual disinfectant combined is presented for information. It is not a parameter required by the regulations. It is derived from the parameters 'Residual Disinfectant - Total' minus 'Residual Disinfectant - Free'.