

# Albion Water Limited

## Water supply arrangements

Company assets		Water supplied	
Number of treatment works	0	Water supplied (l/day)	385,000
Number of service reservoirs	0	Percentage from surface sources	14.00%
Number of water supply zones	2	Percentage from ground sources	86.00%
Length of mains pipe (km)	11.00 km	Percentage from mixed sources	0.00%
Population served		Area of supply	
Population supplied	2,000	Cotswolds, Redbridge	
Number of local authorities	2		

## Consumer contacts

	Company figure			Industry average
	2018	2019	2020	2020
<b>Informing consumers</b>				
Total number	3	1	0	929
Rate per 1,000 population	1.37	0.43	0	0.30
<b>Acceptability of water to consumers</b>				
Total number	3	6	3	2,886
Rate per 1,000 population	1.37	2.55	1.28	1.2
<b>Complaints to the Drinking Water Inspectorate</b>				
No consumers of Albion Water Limited directly contacted DWI in 2020.				

Note: Summary results for each company of tests for individual parameters are supplied on the DWI website at <http://www.dwi.gov.uk>