

Cambridge Water plc

Water supply arrangements

Company assets		Water supplied	
Number of treatment works	23	Water supplied (l/day)	97,000
Number of service reservoirs	33	Percentage from surface sources	0.00%
Number of water supply zones	9	Percentage from ground sources	100.00%
Length of mains pipe (km)	2,567.00 km	Percentage from mixed sources	0.00%
Population served		Area of supply	
Population supplied	359,000	Cambridge, Huntingdonshire	
Number of local authorities	3		

Consumer contacts

	Company figure			Industry average
	2018	2019	2020	2020
Informing consumers				
Total number	284	145	154	929
Rate per 1,000 population	0.82	0.41	0.43	0.30
Acceptability of water to consumers				
Total number	273	213	225	2,886
Rate per 1,000 population	0.78	0.60	0.63	1.2
Complaints to the Drinking Water Inspectorate				
No consumers of Cambridge Water plc directly contacted DWI in 2020.				

Note: Summary results for each company of tests for individual parameters are supplied on the DWI website at <http://www.dwi.gov.uk>