

Isles of Scilly

Water supply arrangements

Company assets		Water supplied	
Number of treatment works	8	Water supplied (l/day)	844,000
Number of service reservoirs	9	Percentage from surface sources	0%
Number of water supply zones	5	Percentage from ground sources	17.00%
Length of mains pipe (km)	55km	Percentage from mixed sources	83.00%
Population served		Area of supply	
Population supplied	2109	Isles of Scilly	
Number of local authorities	1		

Consumer contacts

	Company figure			Industry average
	2018	2019	2020	2019
Informing consumers				
Total number			1	929
Rate per 1,000 population			0.47	0.30
Acceptability of water to consumers				
Total number			7	2,886
Rate per 1,000 population			3.32	1.2
Complaints to the Drinking Water Inspectorate				
No consumers of Isles of Scilly directly contacted DWI in 2020.				

Note: Summary results for each company of tests for individual parameters are supplied on the DWI website at <http://www.dwi.gov.uk>