

Portsmouth Water Ltd

Water supply arrangements

Company assets		Water supplied	
Number of treatment works	19	Water supplied (l/day)	188,357,000
Number of service reservoirs	32	Percentage from surface sources	52.2%
Number of water supply zones	13	Percentage from ground sources	17.65%
Length of mains pipe (km)	3,363 km	Percentage from mixed sources	30.15%
Population served		Area of supply	
Population supplied	717,000	Hampshire, West Sussex, Portsmouth	
Number of local authorities	9		

	Company figure			Industry average
	2018	2019	2020	2020
Informing consumers				
Total number	375	392	288	929
Rate per 1,000 population	0.53	0.55	0.40	0.30
Acceptability of water to consumers				
Total number	312	282	307	2,886
Rate per 1,000 population	0.44	0.39	0.43	1.2
Complaints to the Drinking Water Inspectorate				
No consumers of Portsmouth Water Ltd directly contacted DWI in 2020.				

Note: Summary results for each company of tests for individual parameters are supplied on the DWI website at <http://www.dwi.gov.uk>