

# Veolia Water Projects Ltd

## Water supply arrangements

Company assets		Water supplied	
Number of treatment works	2	Water supplied (l/day)	5,900,000
Number of service reservoirs	8	Percentage from surface sources	0.00%
Number of water supply zones	1	Percentage from ground sources	100.00%
Length of mains pipe (km)	93.00 km	Percentage from mixed sources	0.00%
Population served		Area of supply	
Population supplied	130,000	Tidworth	
Number of local authorities	1		

## Consumer contacts

	Company figure			Industry average
	2018	2019	2020	2020
<b>Informing consumers</b>				
Total number	0	2	1	929
Rate per 1,000 population	0.00	0.15	0.08	0.30
<b>Acceptability of water to consumers</b>				
Total number	2	2	1	2,886
Rate per 1,000 population	0.15	0.15	0.08	1.2
<b>Complaints to the Drinking Water Inspectorate</b>				
No consumers of Veolia Water Projects Ltd directly contacted DWI in 2020.				

Note: Summary results for each company of tests for individual parameters are supplied on the DWI website at <http://www.dwi.gov.uk>